Universal Music Group 20 Capital Markets Day 24



Important Information

Forward-Looking Statements

This presentation contains statements that constitute forward-looking statements relating to the business, financial performance and results of Universal Music Group N.V. (the "Company" or "UMG") and the industry in which the Company operates. Such forward-looking statements may be identified by the use of words such as "expectation", "belief", "estimate", "plan", "target", or "forecast" and similar expressions or the negative thereof; or by the forward-looking nature of discussions of strategy, plans or intentions; or by their context. Although UMG believes that such forward-looking statements are based on reasonable assumptions, they are not guarantees of future performance. Actual results may differ materially from such forward-looking statements as a result of a number of risks and uncertainties, many of which are related to factors that are outside UMG's control, including, but not limited to, UMG's inability to compete successfully and to identify, attract, sign and retain successful recording artists and songwriters, failure of streaming and subscription adoption or revenue to grow or to grow less rapidly than anticipated, UMG's reliance on digital service providers, UMG's inability to execute its business strategy, the global nature of UMG's operations, UMG's inability to protect its intellectual property and against piracy, UMG's inability to attract and retain key personnel, changes in laws and regulations and the other risks that are described in the 2023 Annual Report. Accordingly, UMG cautions readers against placing undue reliance on such forward-looking statements. Such forward-looking statements are made as of the date of this presentation. UMG disclaims any intention or obligation to provide, update or revise any such forward-looking statements, whether as a result of new information, future events or otherwise.

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Presentation

The financial information included in this presentation is unaudited. The 2023/2022/2021 financial information included in this presentation contains only part of the 2023/2022/2021 financial statements which are included in the 2023/2022/2021 Annual Reports and available on our website at investors.universalmusic.com/reports.

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Market and industry data

The Company obtained market data used in this presentation from internal surveys, reports and studies, where appropriate, as well as market research, publicly available information and industry publications.

Capital Markets Day

Sir Lucian Grainge CBE Chairman & Chief Executive Officer

























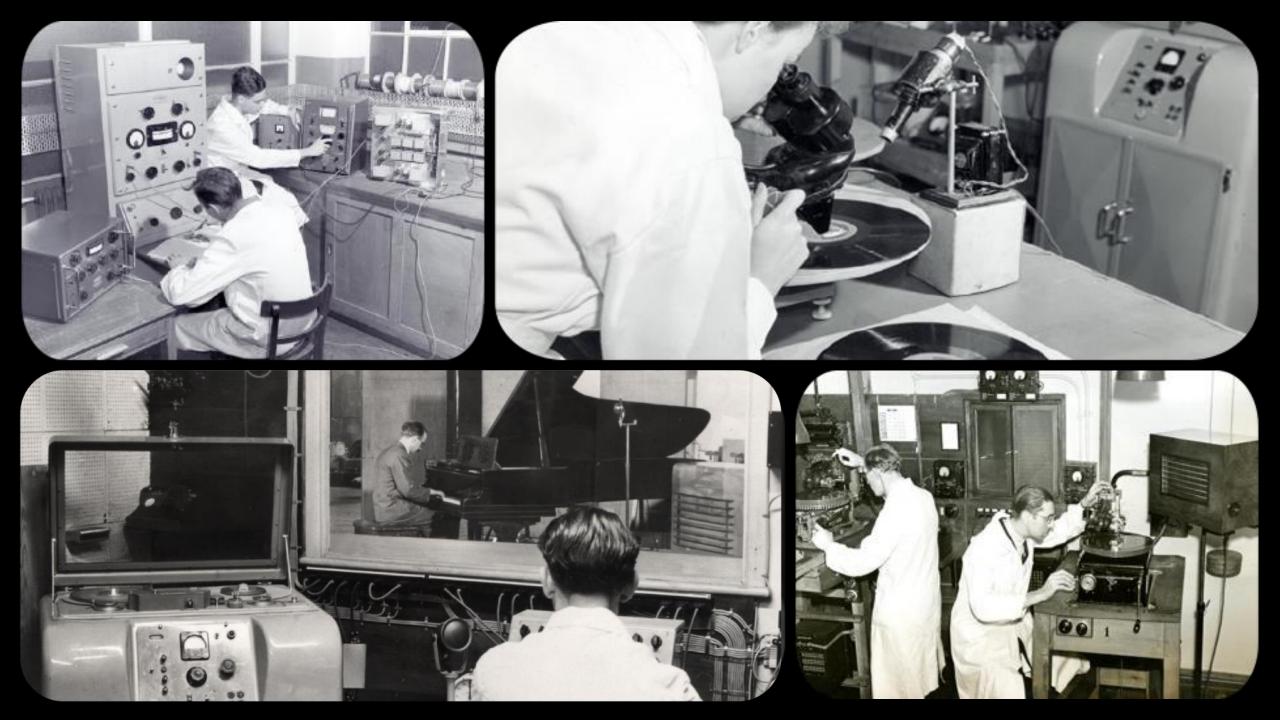






















Fact #1

Streaming is a quantum leap forward in music access and monetization

Fact #2

Superfandom will accelerate music industry economics

Fact #3

Music is Universal Fact #1

Streaming is a quantum leap forward in music access and monetization

The Value Proposition of Streaming Is Extraordinary...

All the World's Music



Always With You



Personalized Discovery



Frictionless Acquisition



... And Will Improve: Streaming 2.0

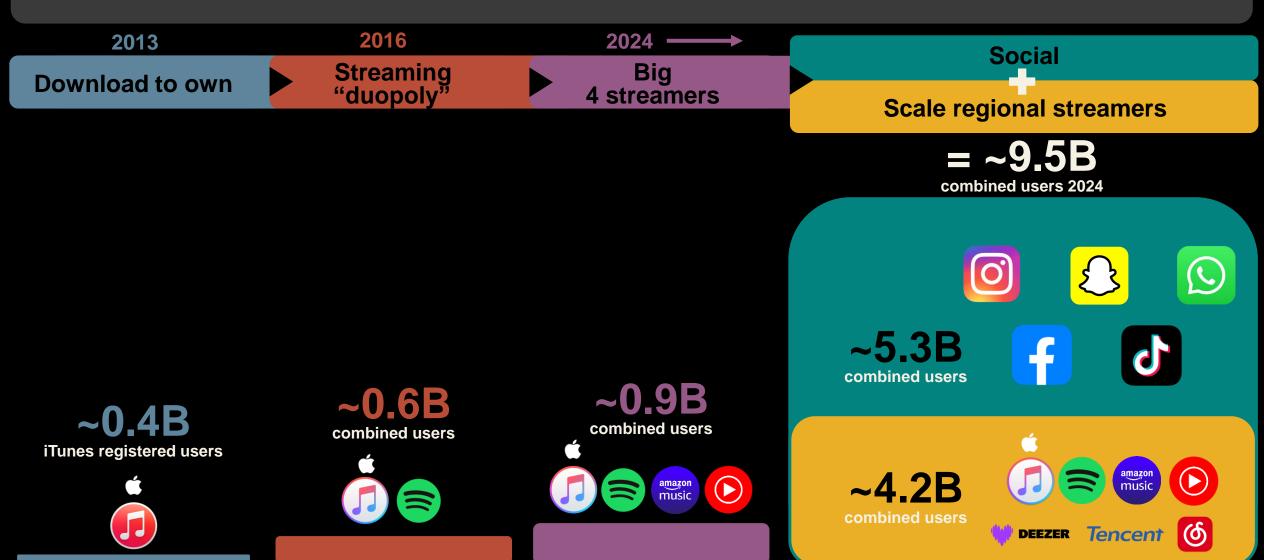
Shareable



Social



Our Music Powers an Expanding Number of Platforms



Note: "MAU" = "Monthly Active User", "DAP" = "Daily Active People", "DAU" = "Daily Active User"

Source: iTunes registered users (CNN, 2013), Apple Music subscribers and Spotify users (Business of Apps, 2016), Spotify MAUs (Q2 2024 Report), Apple Music and Amazon Music paid subscribers (Business of Apps, 2024), YouTube Music subscribers (YouTube Press Release, 2024), Paid subscribers + Ad supported users (MIDiA, 2024), Meta DAP (Q2 2024 Report), Snap DAUs (Q2 2024 Report), TikTok MAUs (Business of Apps, 2024)

Music Subscriber Growth Outlook Historically Underestimated

Previous Estimates

Current Consensus Predicts

Future subscribers in 2023 ~400M

Wall Street Analyst Report 2016

Paid subscribers will rise to 336M in 2025,

"State of the Streaming Nation 2" 2017

Paid subscribers 2023

~670M

336M subscribers exceeded in

2020

1B4 subscribers by 2028







































Music powers engagement across a vast ecosystem – and we are in business with far more than just a handful of tech partners and DSPs











































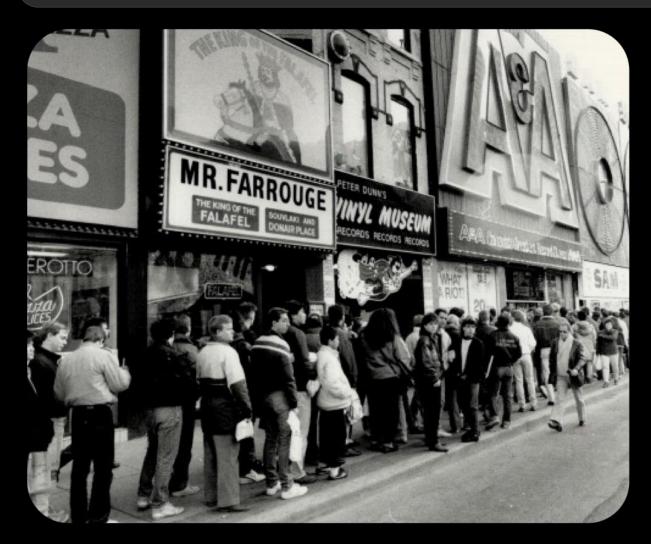




Fact #2

Superfandom will accelerate music industry economics

In the 60s-90s, "Super Fan" Passion Was Evident at Midnight on Release Day as Fans Waited in Long Lines





Streaming and Subscription Have Equalized Fan Spending for Core Music Consumption

Download to own superfans spent

~3x

the average customer

The streaming world equalizes spend between the average customer and superfans

Superfan

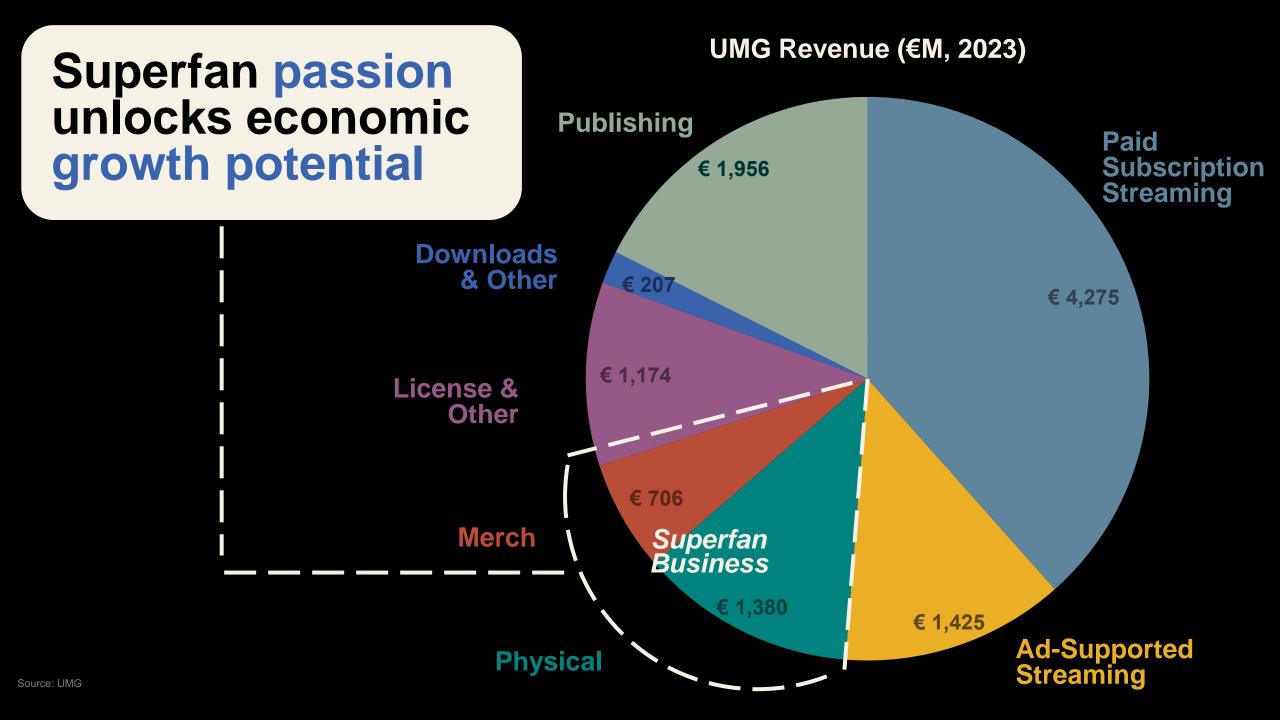
Average Customer

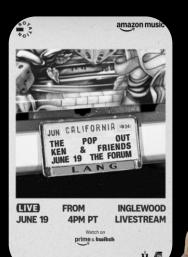
User spend, 2014

Average Customer

Superfan

User spend, 2024





























We are innovating and developing products and experiences to give superfans more opportunities to engage































Fact #3

Music is Universal

Music Is Fundamental to the Human Experience

3+ hours of listening per day



~60%+ listeners actively choose which songs they listen to



~7 different methods of engagement with music



Music Is Influential

Of the Top 20 Global Influencers:

10 Musicians



5 Media personalities

4 Athletes

1 Actor

Unique Ability to Identify and Sign the World's Best Artists and Songwriters

AFRICA





























AMERICAS

ASIA

























EUROPE

UMG Is Consistently Home to the World's Best-Selling Recording Artists

Top 10 Global Artists ('19-'23)

2019 8/10

9/10

2020

8/10

2021

2022

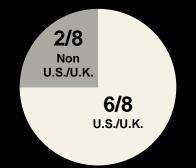
9/10

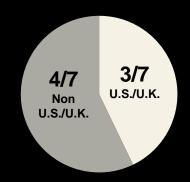
2023

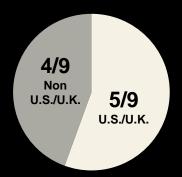
Of UMG's Top 10 Global Artists, U.S./U.K. vs. Non-U.S./U.K.

8/8 U.S./U.K.

9/9 u.s./u.k.



















































Strong Track Record of Success



€8.5B
Revenue

€1.8B
Adjusted EBITDA

€1.0B

FCF before investing

2023 €11.1B
Revenue

€2.4BAdjusted EBITDA

€1.7BFCF before investing

40% Average Return on Equity

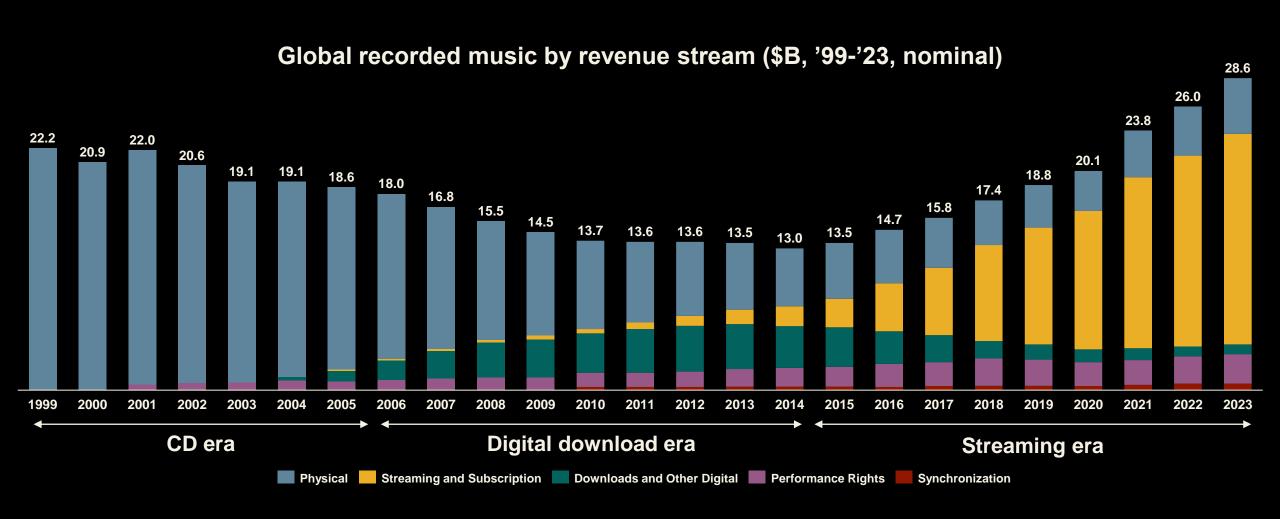


Market Outlook & Innovation

Boyd Muir EVP, President of Operations & Chief Financial Officer

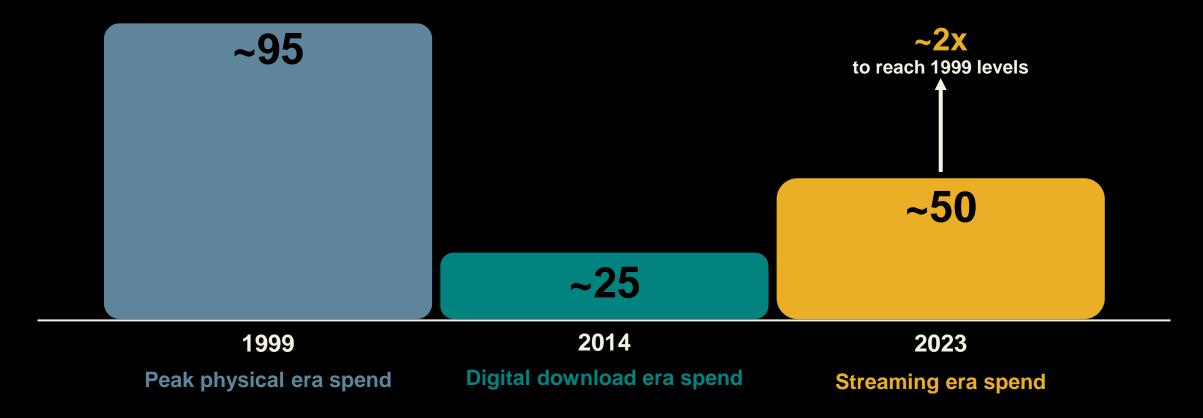


The Music Industry Has Experienced a Return to Growth, Driven Primarily by Streaming



Runway for Future Growth; Spending Is ~50% of Peak Levels

US recorded music inflation-adjusted revenue per capita (\$, indexed to 2023)



Music Industry Growth Will Be Propelled by Streaming, Superfandom and Ecosystem Expansion

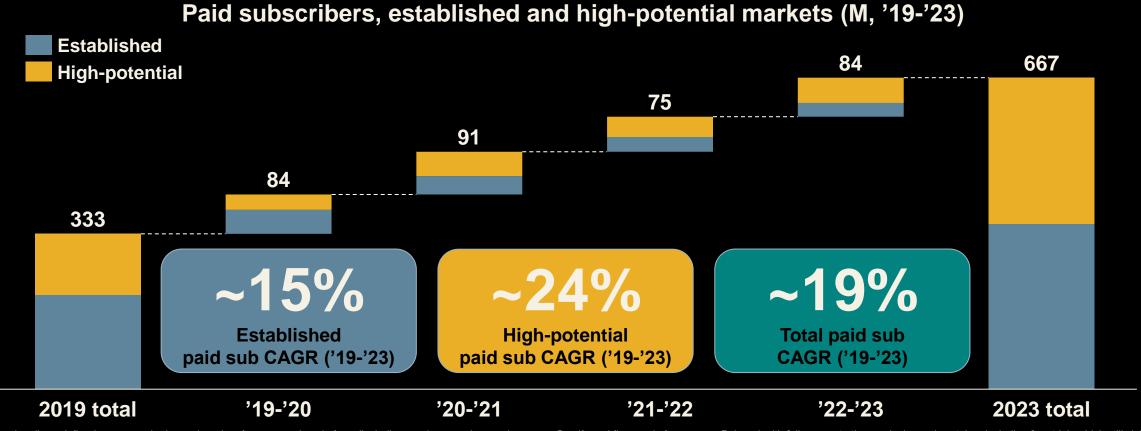
Driving Growth in Streaming Unlocking Superfandom

Powering a Broader Ecosystem



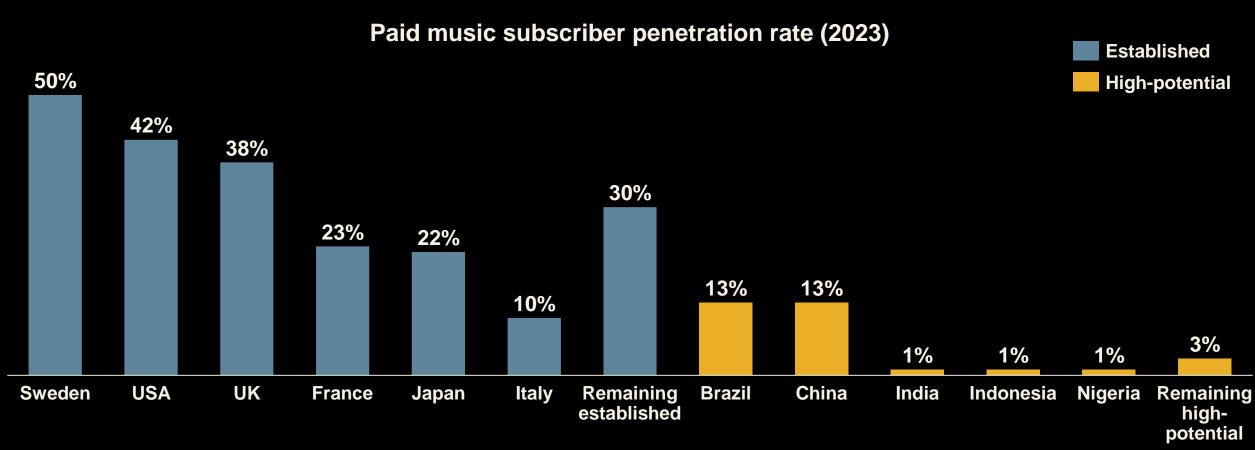


Subscriber Growth in Both Established and High-Potential Markets



Note: Paid subscribers defined as users who have signed up for a streaming platform (including music streaming services, e.g., Spotify and fitness platforms, e.g., Peloton) with full access to the service's music catalog, including free trials which still yield income for the record label. Established markets include Australia, Austria, Baltics, Belgium, Canada, Croatia, Czechia, Denmark, Finland, France, Germany, Greece, Hong Kong, Iceland, Ireland, Israel, Italy, Japan, Netherlands, New Zealand, Norway, Portugal, Singapore, Slovakia, South Korea, Spain, Sweden, Switzerland, Taiwan, US, UK; High-potential markets include Argentina, Bolivia, Brazil, Bulgaria, Chile, China, Colombia, Ecuador, Hungary, India, Indonesia, Malaysia, Mexico, Nigeria, Paraguay, Peru, Philippines, Poland, Romania, South Africa, Thailand, Turkey, Uruguay, Vietnam, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other South Asia, Other East Asia and Pacific Source: IFPI, UMG

Established and High-Potential Markets Have Significant Headroom for Subscriber Growth



Note: Penetration calculated as the share of paid subscribers out of total population. Established markets include Australia, Austria, Baltics, Belgium, Canada, Croatia, Czechia, Denmark, Finland, France, Germany, Greece, Hong Kong, Iceland, Ireland, Israel, Italy, Japan, Netherlands, New Zealand, Norway, Portugal, Singapore, Slovakia, South Korea, Spain, Sweden, Switzerland, Taiwan, US, UK; High-potential markets include Argentina, Bolivia, Brazil, Bulgaria, Chile, China, Colombia, Ecuador, Hungary, India, Indonesia, Malaysia, Mexico, Nigeria, Paraguay, Peru, Philippines, Poland, Romania, South Africa, Thailand, Turkey, Uruguay, Vietnam, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other South Asia, Other East Asia and Pacific

Source: IFPI, World Bank, UMG

Music Streaming Is Significantly Under-Monetized

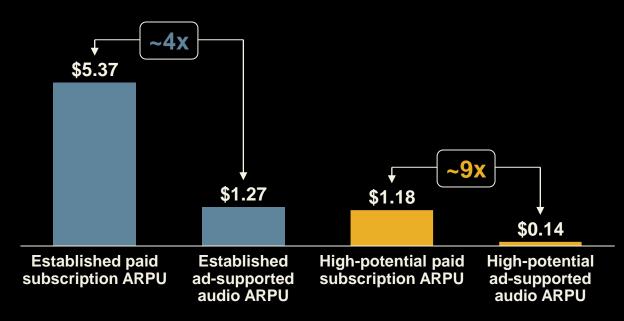
Subscription music is a very low-cost form of entertainment

Ad-supported audio streaming is under-monetized

Cost per consumption hour (\$, 2023)

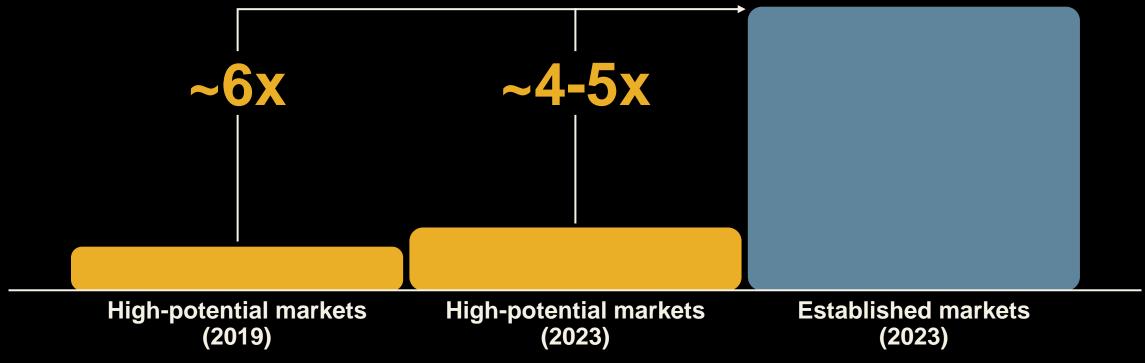


Paid subscription vs. ad-supported audio revenue per user (gross, monthly, 2023)



High-Potential Market Subscribers Have Meaningful Contribution to Subscription Revenue Growth

Paid streaming monthly trade ARPU



Note: Monthly trade ARPU refers to the industry-wide revenue that is solely collected by record labels, attributable per user. Established markets include Australia, Austria, Baltics, Belgium, Canada, Croatia, Czechia, Denmark, Finland, France, Germany, Greece, Hong Kong, Iceland, Ireland, Israel, Italy, Japan, Netherlands, New Zealand, Norway, Portugal, Singapore, Slovakia, South Korea, Spain, Sweden, Switzerland, Taiwan, US, UK; High-potential markets include Argentina, Bolivia, Brazil, Bulgaria, Caribbean, Central America, Chile, China, Colombia, Ecuador, Hungary, India, Indonesia, Malaysia, Middle East & Northern Africa, Mexico, Nigeria, Paraguay, Peru, Philippines, Poland, Romania, South Africa, Thailand, Turkey, Uruguay, Vietnam Source: IFPI, UMG

Growth Will Be Balanced Across Both Subscriber Growth and Improved Monetization

8-10%

Paid subscription revenue CAGR through 2028

Subscriber Penetration

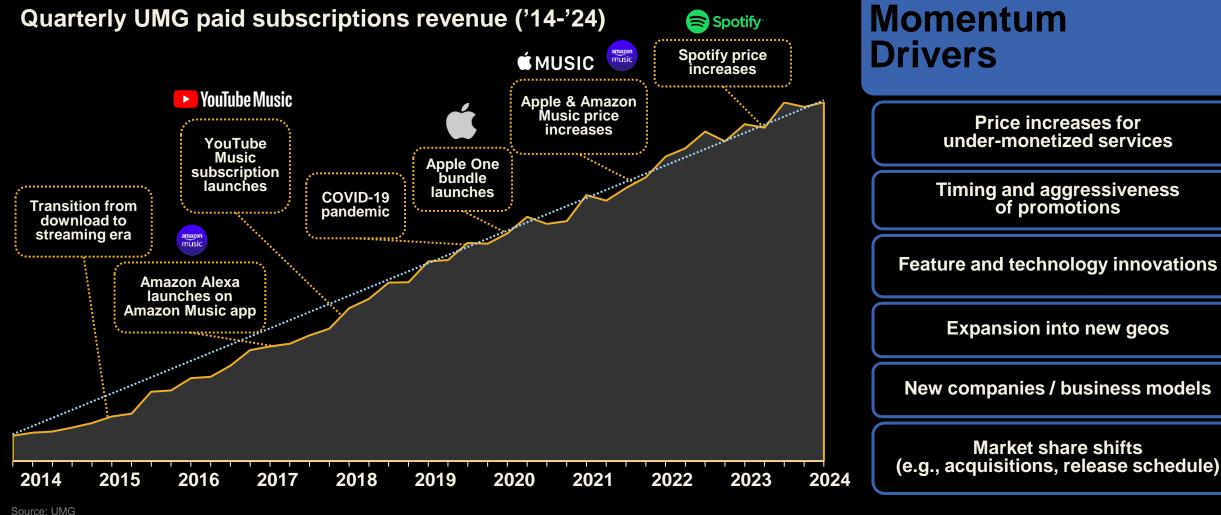
- Demographic tailwinds in established markets (late adoption, streaming habit persistence over time)
- Technology and streaming adoption in highpotential markets
- Streaming innovation and value enhancement
- Migration from ad-supported tiers to subscription

Improved Monetization

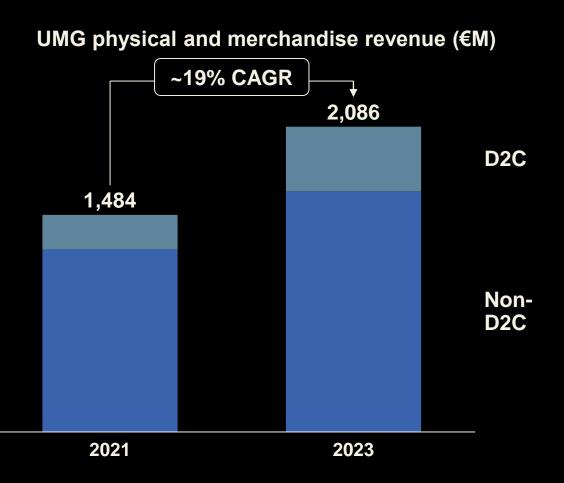
- Price increases in line with consumer value and inflation
- Super-premium tier with enhanced artist / fan engagement
- Better monetization of ad-supported tiers and family plans

UMG benefits as the most significant music rights holder partnering with DSPs to bring innovation to life

Subscription Revenue Has Consistently Grown, With Modest "Event" Driven Changes in Momentum



Accelerating Superfan Monetization and Building a Scaled, Complementary Business to Streaming



Developing premium music and merchandise collectibles

Creating innovative superfan experiences

Expanding our D2C capabilities (customer data, supply chain)

Superfan Monetization Increasingly Driven by D2C Capabilities

Revenue Growth

~33%

D2C revenue CAGR ('21-'23)

Brand Building

1,300+

UMG owned and operated artist / brand stores

Audience Development

~100M

Global owned audience in 2023

Market Outlook & Innovation

Gabi Lopes SVP, Global Insight



UMG's Unique Research and Insights Capabilities

Global Insight Team

The most extensive in-house research program in the music industry

Deep understanding of consumer behavior across the ecosystem

Uniquely positioned to inform future market trends

Global coverage reaches over 100,000 consumers yearly

Competitive Advantages

Genre and geographic priorities

Artist-centric strategy

Superfan opportunities

Subscription ecosystem and partner dynamics

Substantial Headroom for Subscriber Penetration Around the Globe

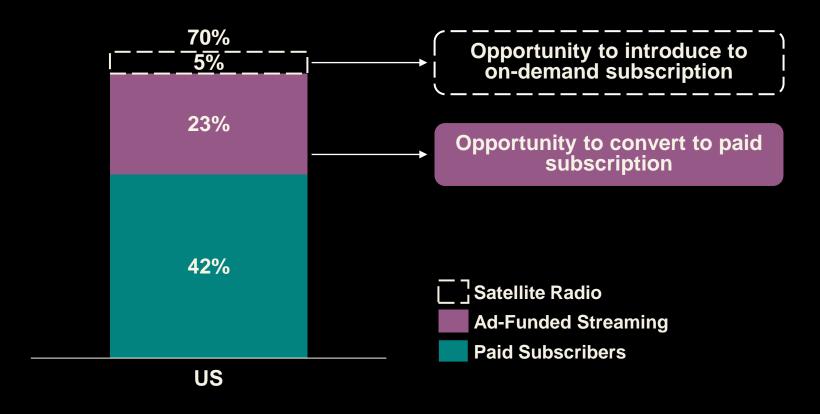


Our Research Indicates There Are ~220M Additional Subscribers Already in the Consideration Set

Established ~75M markets Today's subscriber ~220M consideration set **High-potential** ~145M markets Consumers interested in a music subscription and willing to pay current price

Expanding Adoption of Streaming Provides Significant Headroom for Growth

US penetration by usage (2023)

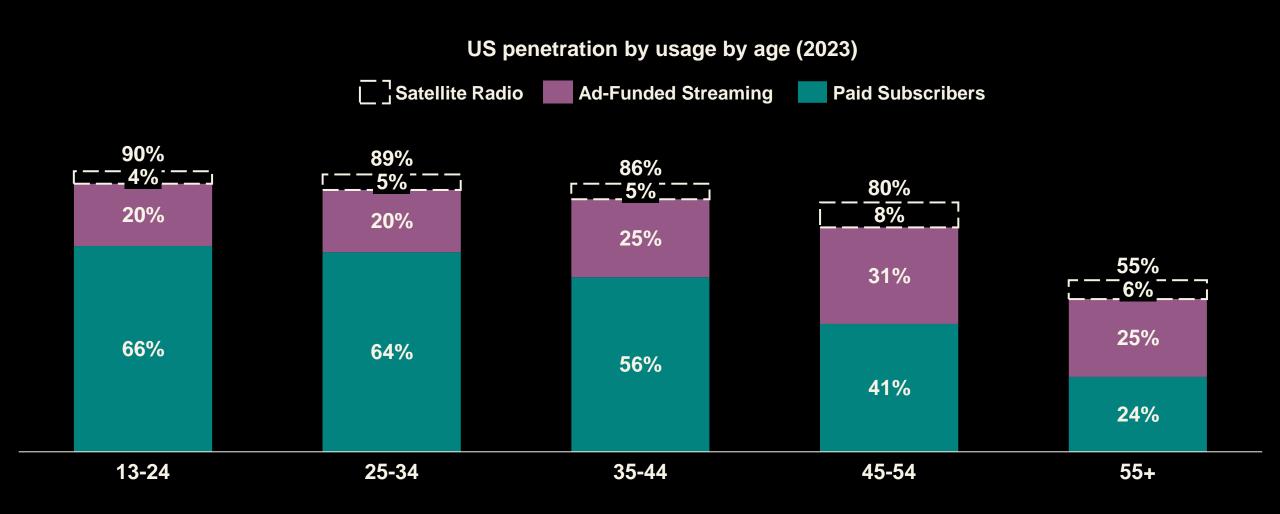


Parallel funnels

61%

of US weekly audiobook listeners currently don't have a music subscription

Opportunity to Convert Non-Subscribers Across All Demographics



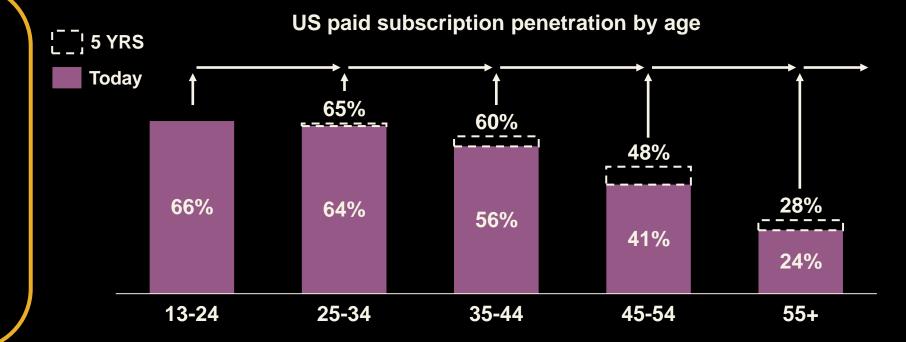
Subscriber Growth in Established Markets Will Continue as Young Users Age and Retain Streaming Behavior

A Adoption increases as younger cohorts enter the market

Organic increase in penetration as users age up and carry on their behaviors

~13M

under 13s in the US aging into the ecosystem in the next 5 years



Development of a Super-Premium Tier Represents Significant Opportunity

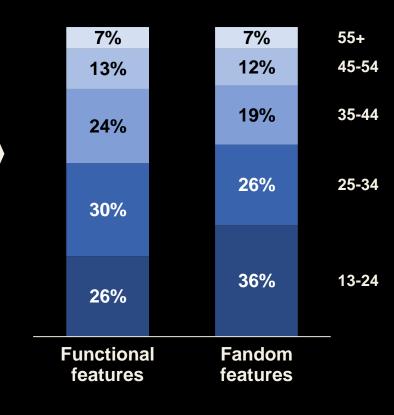
Meaningful proportion of paid subscribers interested in an enhanced offer

20%

of existing subscribers are willing to pay extra for an enhanced subscription tier

Various levers: fandom-centric and functional **Features of highest appeal** Early access to **Fandom** new music **Priority access to** Fandom deluxe editions Hi-res audio **Functional** Listening party invites **Fandom Artist Q&A sessions Fandom**

Age profile of those interested and willing to pay for enhanced features



Market Outlook & Innovation

Michael Nash EVP, Chief Digital Officer



UMG's Innovation Promotes Industry Growth and Development

FAST @MPANY





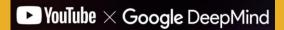
Cornerstone partnership for launch of YouTube Music subscription service





≰Music

Landmark partnership to develop Dolby Atmos



Launch partner for the YouTube Music Al Incubator



First music company to commercially license a social media platform





Meta

Expanded livestream agreements to enhance artist-fan engagement



Exclusive partner for first FDA-approved prescription therapeutic music product

One of "World's 50 Most Innovative Companies"
#1 in Music

R BLOX

Industry-leading products with platform's largest music audiences

Propelling Market Through Artist-Centric Initiatives

Artist-Centric Phase 1: Model Innovation

Collaborative development and implementation of artist-centric models





Embedding artist-centric principles across services landscape







Artist-Centric Phase 2: Product Innovation



Super-premium tier

Deluxe version of Spotify
Enhanced user control
Higher-quality audio
New features forthcoming

~1.5x
price vs. standard paid tier

Tencent

Super VIP tier

Holistic listening experience
Priority access to digital albums
Live event tickets

Online karaoke services

~5x

price vs. standard paid tier

SVOD Market Development Supports Opportunity for Music Subscription Growth, Monetization and Innovation

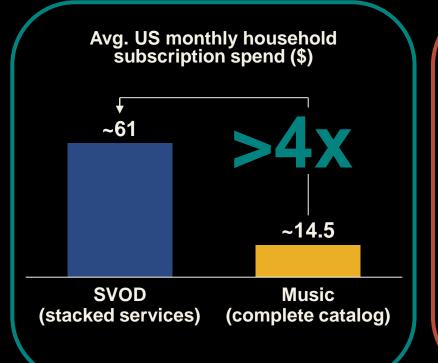
SVOD has already surpassed 1B individual subscribers

SVOD household monetization is >4x that of music

SVOD evolution demonstrates innovation potential

~1B

individual subscribers in 2024



- Market segmentation and product tiering
- Enhanced premium features
- Improved account-sharing management

Ad-Supported Revenues Fortified by Social & Video Complement Subscription

Complementary revenue stream

~1:3

Ratio of UMG ad-supported to subscription revenues ('20-'24)

Balanced growth across ad-funded audio and social & video

UMG ad-supported revenue (1H24)



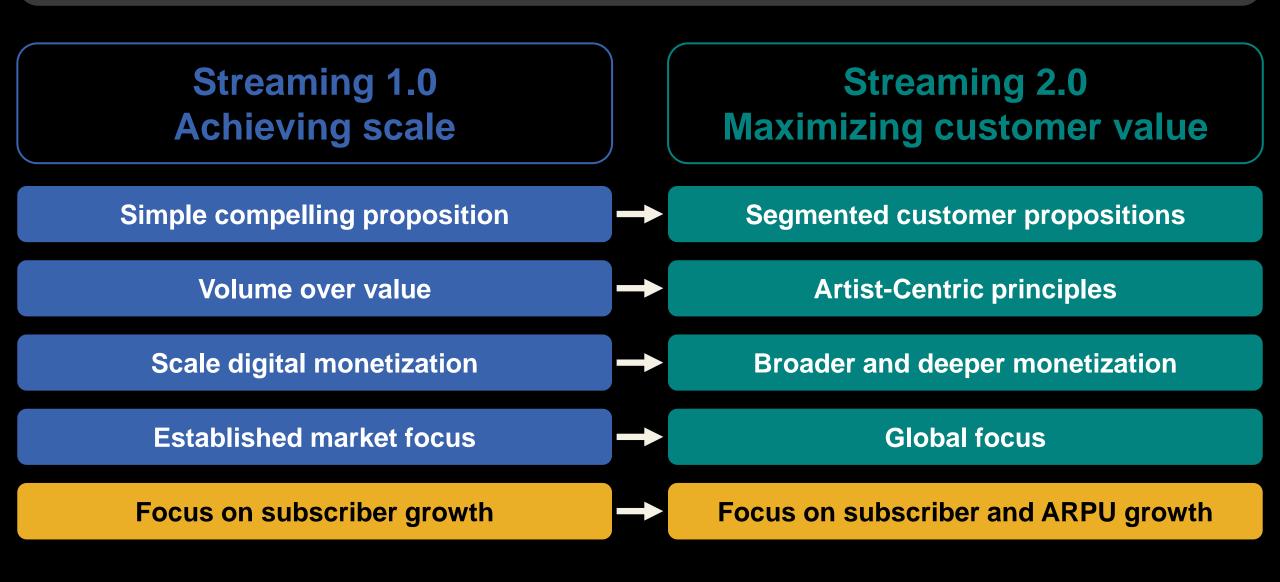
% social & video

~65%

Key drivers of growth

- Secular migration of advertising spend from analog to digital channels
- Significant ad-supported user growth projected
- Increased engagement on social media platforms
- Better monetization of adsupported tiers and services

Streaming 2.0: Next Era of Streaming Growth



Rapidly Expanding Superfan Monetization by Developing Innovative New Products and Experiences for Fans

Physical Collectibles



Live **Experiences**

Digital















































Monetizing Superfans by Delivering Personalized Experiences

Rolling Stones Virtual Store



Zedd x Roblox Beat Galaxy



Exclusive virtual merchandise

Game featuring lead single "Lucky"





Music Powers an Expanding Ecosystem



Amplifying and Protecting Our Artists on Social Media



Renewal of landmark agreement pioneered in 2017

Broadened scope to incorporate WhatsApp

Significant Gen Al safeguards



Multi-dimensional agreement with enhanced monetization and eCommerce integration

Development and deployment of artist-centric tools and major marketing programs

Strategic collaboration on Al principles and industry-leading Gen Al protections



Expanded agreement builds on companies' long-standing collaborative partnership

Improved commercial opportunities and innovative marketing activations

Commitments regarding unauthorized Gen Al content

Embracing Responsible Al to Advance Innovation

- Enhancing artists' ability to experiment and boost creativity
- Defending artistry and right to fair compensation
- Adapting music to new products and formats

Health and wellness soundscapes



Social music creation



Gen Al content, attribution and compensation solutions

ProRata.ai



Voice-to-voice, voice-to-instrument Al



Principles for Music Creation With Al



Al music incubator



Patented Three Al-Enabled Technologies to Predict Virality and Enhance Our Marketing Capabilities

1st Patent

Identifies efficiency of a marketing opportunity using AI

2nd Patent

Analyzes and predicts likelihood of audience engagement

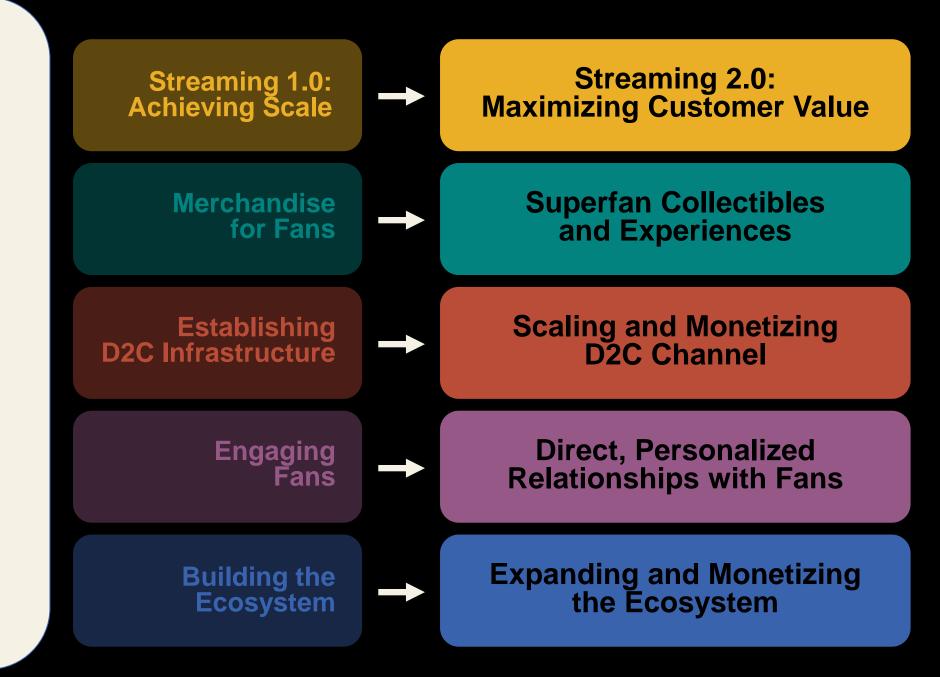
3rd Patent

Predicts social media content trends with high likelihood of translatable DSP success

Multiple patents granted or pending for digital distribution, stem-based audio formats and health and wellness products



We're Driving Five Big Shifts



Agenda

Sir Lucian Grainge CBE Company Introduction & Preview of the Day

Boyd Muir, Gabi Lopes & Michael Nash Market Outlook & Innovation

Jody Gerson Universal Music Publishing Group

Monte Lipman & John Janick US Recorded Music Labels

Frank Briegmann Central Europe Recorded Music

Adam Granite High-Potential Markets

Nat Pastor & JT Myers Virgin Music

Boyd Muir Financial Outlook

Sir Lucian Grainge CBE Closing

Universal Music Publishing Group

Jody Gerson Chairman & Chief Executive Officer Marc Cimino Chief Operating Officer JW Beekman Chief Financial Officer



UMPG Is a Global Leader in Music Publishing

9 of the
Top 10
Spotify Global
Albums of 2023

3 of the Top 5
Billboard Hot 100
Songwriters of 2023

11 of the
Top 15
Spotify Artists are UMPG songwriters*

UNIVERSAL MUSIC PUBLISHING GROUP

48

Offices in 40 countries providing global coverage

850+

Total employees
North America ~370
Europe ~310
Asia-Pacific ~120
Latin America ~60

~5M

Owned and administered songs

Notes: *As of September 2024; all other numbers as of July 27, 2024 Source: Spotify, Billboard, UMG

UMPG Represents a World-Class Catalog Filled With Recognizable and Enduring Songs



Like a Rolling Stone



Sweet Home Alabama



I Will Survive



Respect



California Dreamin'



These Boots Are Made for Walkin'



You Are So Beautiful



Don't You (Forget About Me)



Soul Man



Man In the Mirror



West Side Story



Don't Worry Be Happy



Piano Man



Ain't No Sunshine



Your Song



Sweet Dreams (Are Made of This)



Rolling In the Deep



Purple Rain



Knockin' On Heaven's Door



Viva La Vida



I Want to Hold Your Hand



Blowin' in the Wind



All I Want for Christmas Is You



Good Vibrations



Conga



American Girl



Born To Be Wild



White Christmas



Seven Nation Army



Tiny Dancer



Livin' On A Prayer



Pump Up The Jam



Staying Alive



Love Story



Every Breath You Take



Welcome To The Jungle



Hotel California



Sweet Caroline

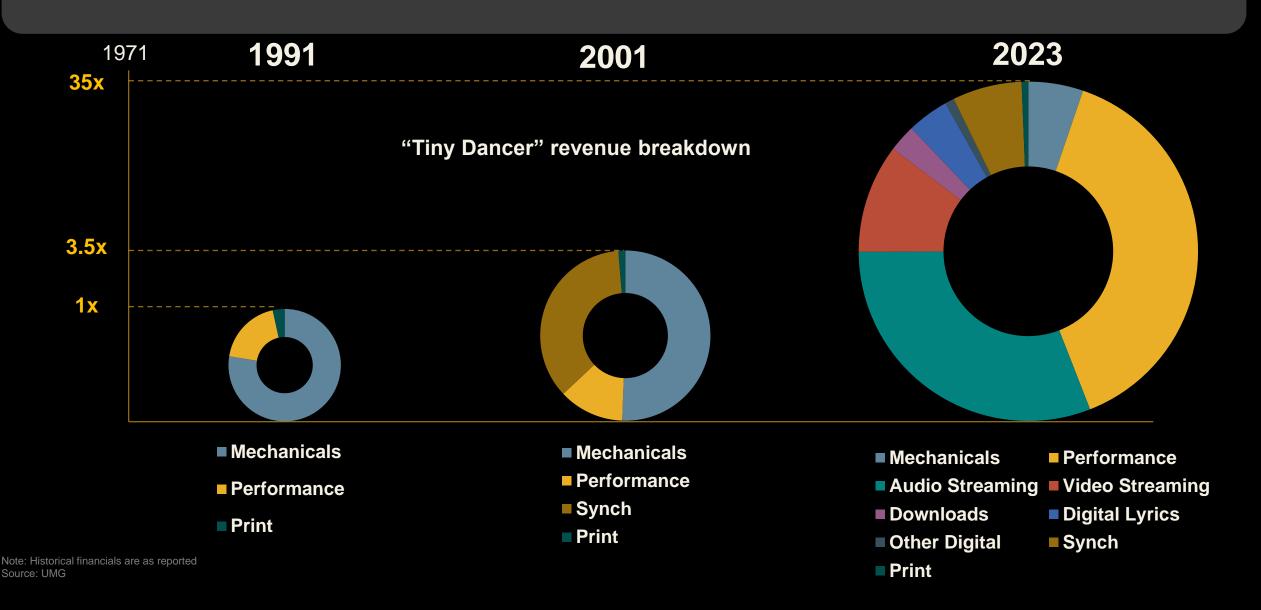


With or Without You

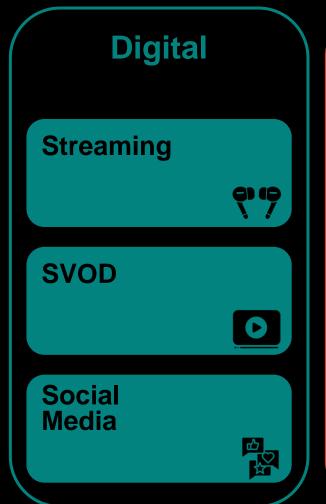


Dancing Queen

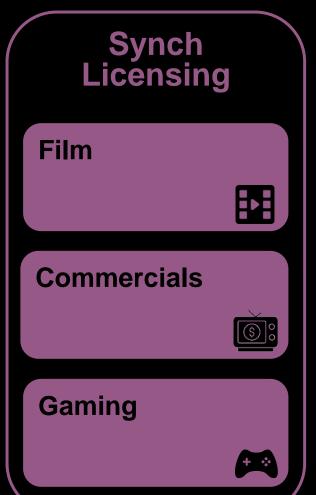
We Innovate and Diversify How Songs Generate Revenue



UMPG Maximizes Revenue Across Many Different Rights Categories

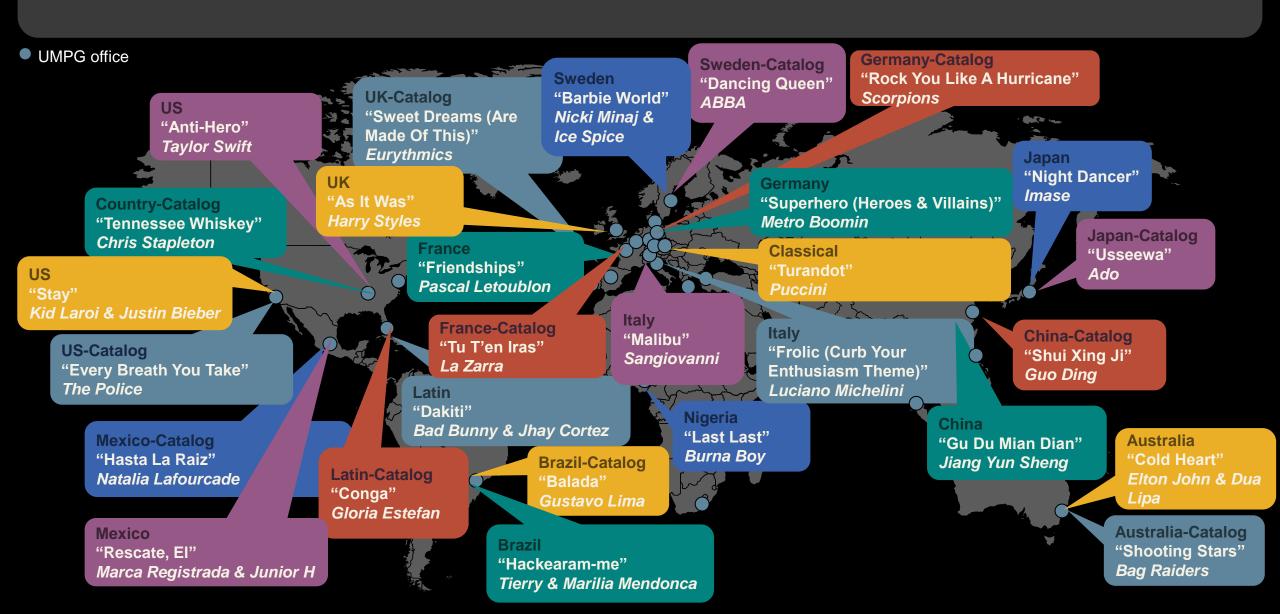




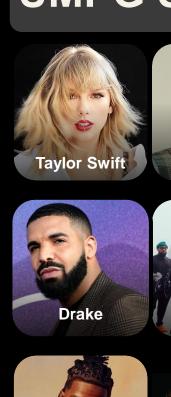




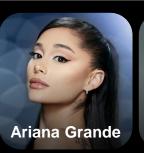
Our Songs Are Everywhere, Our People Are Everywhere



UMPG Songwriters Signed to UMG Labels





































































UMPG Songwriters Signed to Non-UMG Labels





















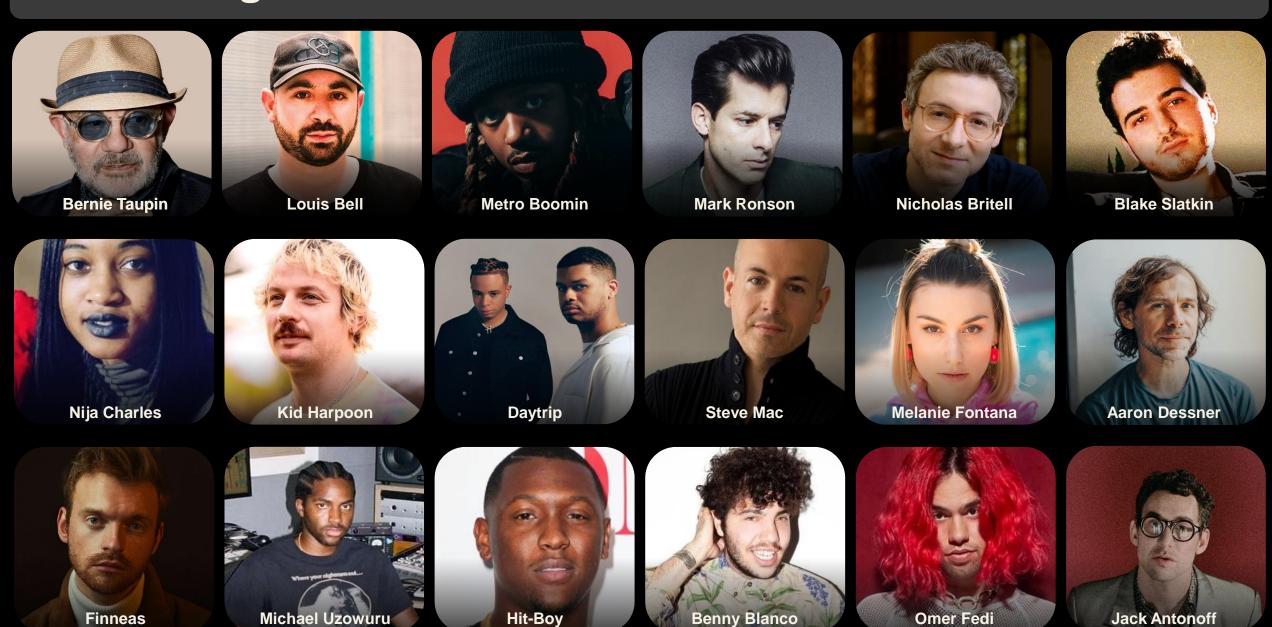
Muse

Megan Thee

Stallion

Idris Elba

UMPG Songwriters / Producers Contribute to Global Hits



We Invest in the Songwriters and Markets of the Future

We help songwriters create iconic songs through curated Writers' Camps

Global K-Pop Camp



"Inside UMPG's Unlikely K-Pop Hit Factory"

billboard

UMPG Nashville x Mexico Writers' Camp



Bridging the gap between American country music and regional Mexican music

UMPG China x She Is The Music



Promoting equality, inclusivity, and opportunity for women in music in China

UMPG Creates Value for Our Songwriters and Partners

Deep industry relationships

Creative partnerships throughout the global music community



Direct partnerships with social media, brands and DSPs



Best-in-class services

Premier creative, sync and administration teams around the world



Enforcement of intellectual property rights



Innovative tech and data

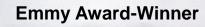
Cutting-edge technology and services

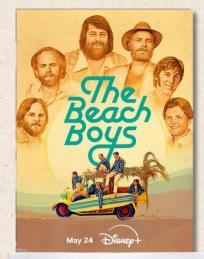


Transparent, real-time earnings, royalty and copyright data



THE BEATLES: EIGHT DAYS A WEEK & SINATRA: ALL OR NOTHING BEEF GEES SINATRA





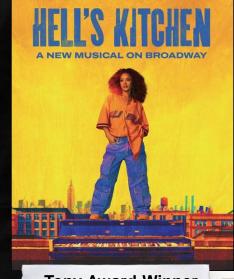
Emmy Award-Nominated



Emmy Award-Nominated

EXPANDING OUR IP



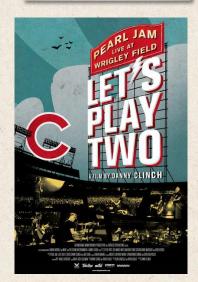


Tony Award-Winner



THE NEIL DIAMOND MUSICAL NOISE





We Generate High Top and Bottom-Line Growth

UMPG Growth Drivers

Diversified portfolio of verticals, rights types and geographies

Commercial Music

Subscription, Streaming, Public Performance, Synch, Lyrics

Film & TV **Studios**

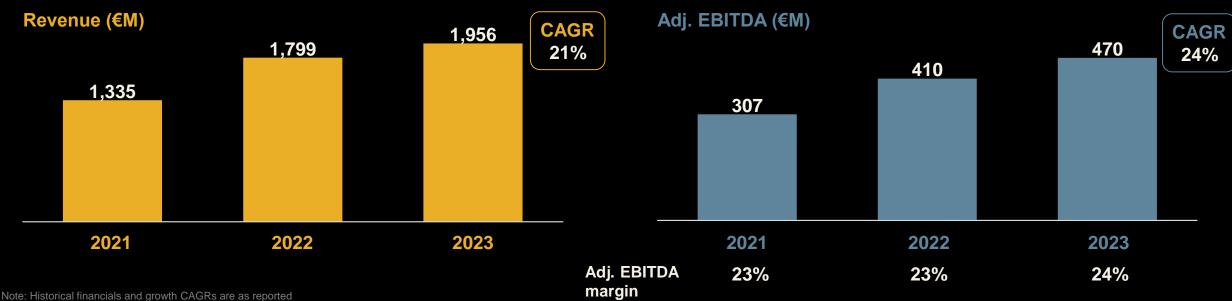
Public Performance and SVOD

Production Music

Advertising, Film and TV clients

Operating Leverage and **Economies of** Scale

UMPG historical performance (€M)



Source: UMG

REPUBLIC Corps

Monte Lipman Founder & Chairman, REPUBLIC Avery Lipman Founder & Vice Chairman, REPUBLIC Jim Roppo President & Chief Operating Officer, REPUBLIC Corps



Interscope Capitol Labels Group

John Janick Chairman & Chief Executive Officer Steve Berman Vice Chairman Michelle An President & Head of Creative Strategy



Central Europe Recorded Music

Frank Briegmann Chairman & Chief Executive Officer



UMG Is a Leader in Central Europe With Strong Local Repertoire and Interconnected Teams

85%

Spotify Top 100 represented by majors over the last 3 years

#1

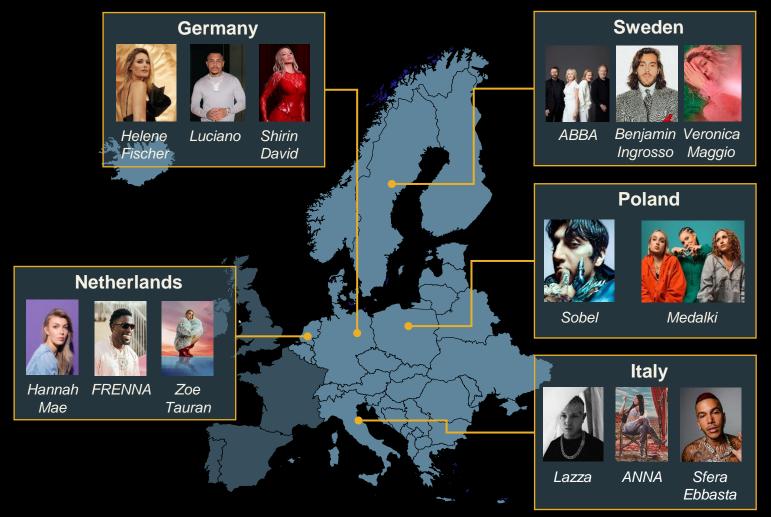
Leading position across Central Europe

35%

Local repertoire revenue share for UMG Central Europe

An Integrated Team of Local Market Experts, Collaborating to Support the Top Artists Across Central Europe

Our roster spans 33 countries in Central Europe



Regional Synergies

Operational

- D2C regional center of excellence (tech hub, support)
- Joint supply chain
- Best practices shared across regional Finance and Data Analytics

Creative

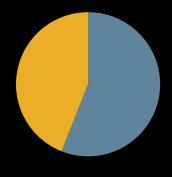
- Digital and marketing best practices shared across region
- A&R hub for Central Europe

Excel at Catering to Diverse Local Demand

Locally-Oriented Markets Case Study: Germany



Top 100 artists on Spotify (2023)



#1

Leading Position

- Held all Top 10 album chart spots in calendar week 46 in 2023
- Shirin David most #1 hits (7x) as a female artist, Ski Aggu with 4 consecutive #1 singles
- Luciano #1 DE artist 2 consecutive years

■ Local International









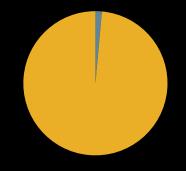
Note: Five #1 releases in Switzerland single / album charts include Eminem, Billie Eilish, Taylor Swift, Bon Jovi and Mark Knopfler Source: Spotify, UMG, GfK Entertainment

International-First Markets

Case Study: Switzerland



Top 100 artists on Spotify (2023)



#1 Leading Position

- #1 Album of the Year:
 Rolling Stones Hackney Diamonds
- Five #1 releases in either single / album charts (2024)
- 37% share of Spotify Top 100



Local



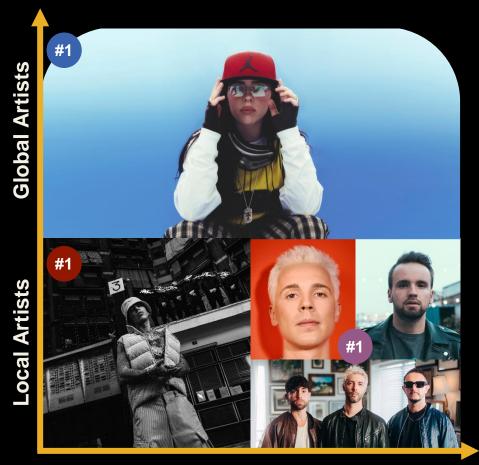
International







Combining Deep Local Knowledge and Leading Local Repertoire With Scale to Build Local and Global Superstars



Billie Eilish (USA)

#1 album in 15+ Central European markets
Superfan event and revival of "Billie spot" in Berlin
Live radio on air album premiere

Sfera Ebbasta (Italy)

214x Platinum

123x Gold

#1 streamed artist on Spotify Italy

#1 streamed album ever in Wk1 Italy

Select Dance Artists

Felix Jaehn (Germany)

#1 single in 55 countries

Meduza (Italy)

EURO '24 anthem

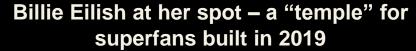
Topic (Germany)

117x Platinum in 23 countries

Local Audience Global Audience

Case Study: Germany Billie Eilish "Spot" and Fan Event Lead to Always-On Activation





Event promoted on nationwide TV and radio with >60M reach



Exclusive fan event via D2C campaign in Berlin



50M+ impressions through invited creators

Flagship interview and Q&A with leading TV and podcast host

Enhancing the Artist-Superfan Relationship Through Innovation

ABBA is one of UMG's most legendary artists



~400M albums sold worldwide

1B+ lifetime digital streams in the UK alone

Our partnership extends well beyond music



25+ year partnership spanning recorded music and publishing

New ventures such as Mamma Mia! The Party, ABBA The Museum and ABBA Voyage Voyage is a first-of-its-kind project



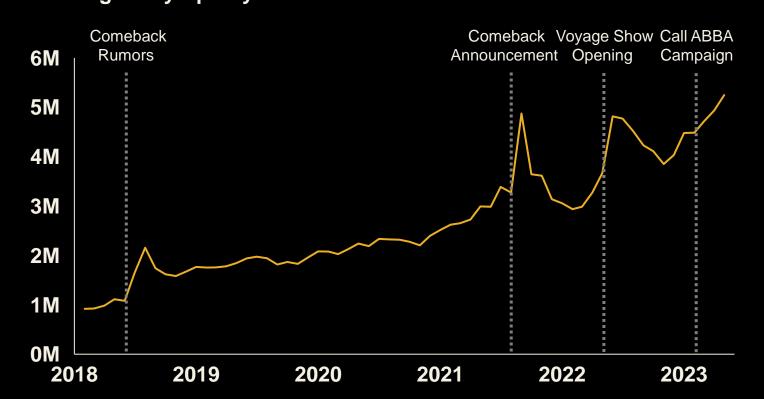
Unique virtual concert format in a custom-built arena

Paired with first studio album release in 40 years

Continuing to Drive Growth Through Superfan Products and Experiences

Voyage helped fuel a 500%+ increase in streams over 5 years

— Avg. Daily Spotify Streams



64%

of listeners below age 34, 55% of overall growth coming from this age group

+1,189%

growth in ABBA's followers across main social media platforms

+566%

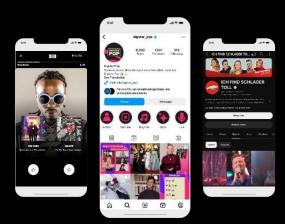
growth in superfan revenue through enhanced touchpoints for fans*

Building an Owned Audience to Expand Our Business

Lean-forward consumption through owned audiences

CRM activities to engage with superfans

D2C activities strengthen business model



presence generate owned audiences



Owned playlist brands and social media



Brand and artist campaigns key to identify and engage with superfans



Superfan monetization with ~50% YoY customer growth

Well-Positioned to Continue Driving Growth in the Region



High-Potential Markets

Adam Granite EVP, Market Development



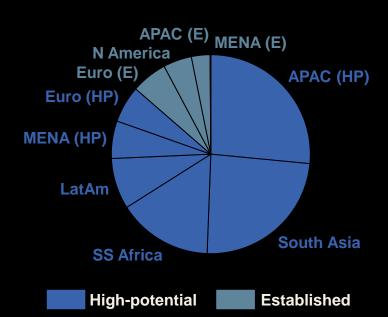
High-Potential Markets Represent a Significant Opportunity for UMG

High-potential markets represent ~85% of the global population

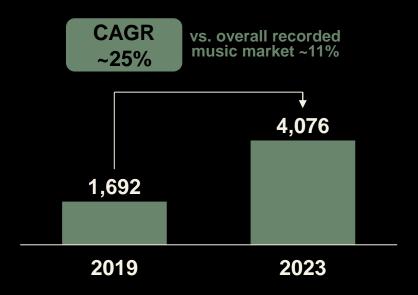
The music industry in these markets is growing quickly

China and India have had differentially higher growth

High-potential markets share of global population (2023)



High-potential markets recorded music revenue (\$M, '19-'23)



Global ranking of markets by digital and streaming revenue



Note: High-potential APAC includes China, Indonesia, Philippines, Vietnam, Thailand, Malaysia, and Other East Asia & Pacific. High-potential Europe includes Poland, Romania, Hungary, Bulgaria, and Other Europe. High-potential MENA includes Turkey and Other MENA

High-Potential Markets

Timothy Xu Chairman & Chief Executive Officer, Greater China



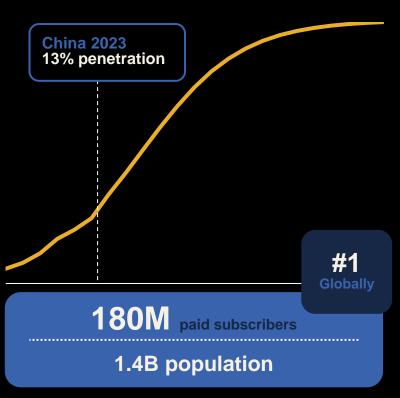
China: Significant Runway for Further Penetration and ARPU Growth

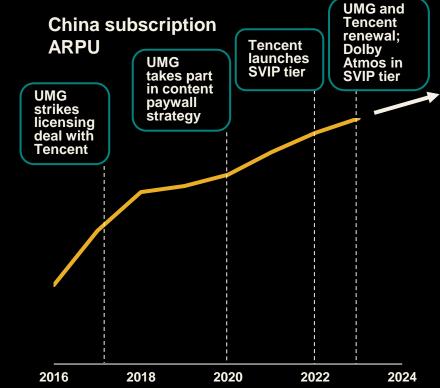




ARPU has been increasing through product innovation

Opportunity to further increase ARPU via pricing tiers





Superfan monetization

~€5 price of Tencent Super VIP tier (vs. ~€1 standard tier)

High-Potential Markets

Devraj Sanyal Chairman & Chief Executive Officer, India & South Asia



India: Large Market with Immense Growth Potential



Market potential

#1by population

1.4B total population

#2
by volume

>1T
annual streams

#1
by YOY growth

464B net new streams

#12

by revenue

\$300M streaming revenue

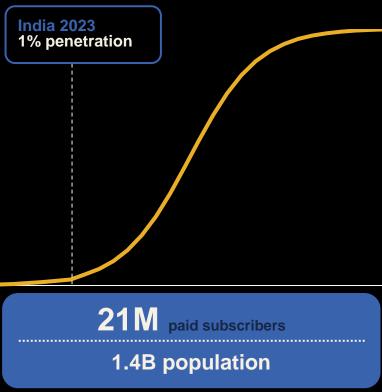
Meaningful ad-supported growth

\$200M+
revenue from ad-supported
audio in 2023

2.5X
ad-supported audio user growth since 2017

4 X ad-supported audio ARPU since 2017

Longer-term subscription opportunity



Repeatable, Successful Model to Scale Quickly in High-Potential Markets

Local A&R teams

Build best-in-class local
 A&R team to develop local repertoire into global success

Distribution through Virgin Music

Capture value from the large independent sector through label services

M&A

Gain scale in attractive markets through acquisitions (e.g., labels)

UMG In-Market A&R Teams Have Local Expertise to Sign and Develop Talent

Greater China

India

SEA

Middle East & Africa









- Hong Kong
- Taiwan
- Beijing
- Shanghai
- Shenzhen



- Singapore
- Vietnam
- Thailand
- Indonesia
- Malaysia
- Philippines





Mavin Records





UNIVERSAL MUSIC MENA UNIVERSAL MUSIC AFR





Expanding Presence in High-Potential Markets With Attractive Financials

High growth and attractive margins

~15-35%

Revenue CAGR ('21-'23) in high-potential markets

Attractive margins, largely in-line with established markets

Example markets:



Since 2015 – 8x Revenue Growth, 25x EBIT Growth, 50%+ of Local Top 50 Chart



50% market share increase since 2018 via local A&R and M&A (RS Catalog) – on track to become a leader



First local release in 2020 – currently represent 24% of Spotify Top 200

Music Is a Global Business

Turning Local Artists Into Global Superstars

Globalization of music is expanding the TAM for UMG

Indie artists and labels view UMG as the best possible partner to achieve global cultural impact and stardom

Our scale and expertise allow us to partner with more labels and immediately drive growth and attractive financial returns

K-Pop

+**90.4**в

total on-demand global streams from the top 100 K-Pop artists

Latin

-19.4в

on-demand audio streams from Latin artists in the US

Afrobeats

+53%

2-year growth in US frontline Afrobeats streams

India

+32%

growth of Desi repertoire in the US (largest diaspora in the world)

Deploy Model and Playbook Across an Increasing Number of High-Potential Markets

Key High-Potential Investments and Partnerships

Aggressively invest in high-potential markets over the next 3-5 years



(China) metub **METUB Network** (Vietnam)

UR Philippines

(Philippines)



Zee

(India)

Represent

(India)



Virgin Music

Nat Pastor Co-Chief Executive Officer
JT Myers Co-Chief Executive Officer











































What Is "Independent"?

Entrepreneurial labels...



















...and the companies that support them







tuneCORE

















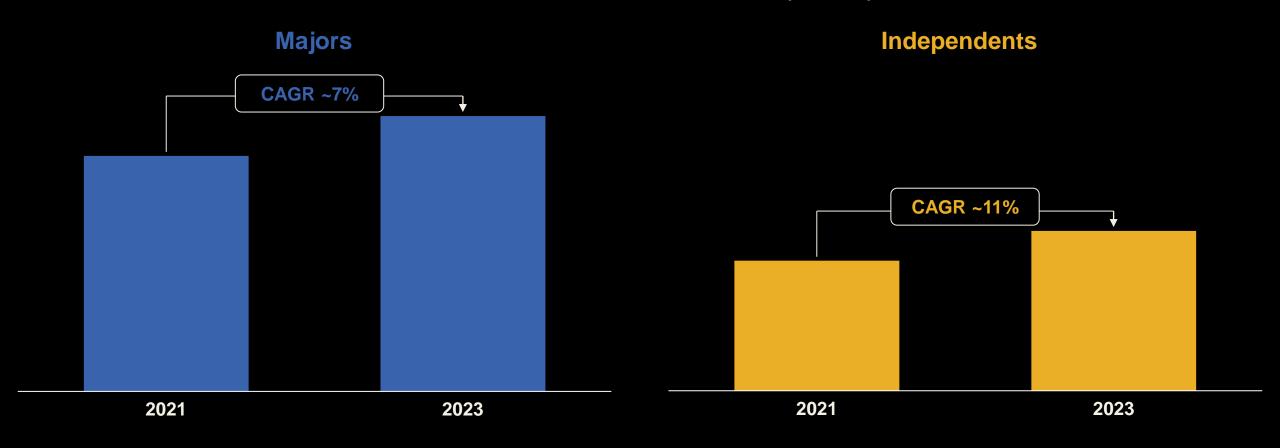






Independents and Majors Are Complementary Segments That Have Both Participated in Dramatic Industry Growth





Virgin Music Is a Leading Provider of Independent Services, Enabling UMG to Participate in Growing Sector

Fully Independent Labels

- Small scale / niche focus
- Identify, sign and develop artists
- Digitally distributing own rosters directly, often with 3rd party physical distribution

Example Labels







Companies

Independent Services

- Premium services (e.g., marketing, financing, promotion, international, royalty reporting)
- Digital and physical distribution for independent partners

Aggregators / Digital Distributors

Digital distribution









Soave.







[ntegral



believe.

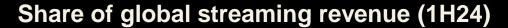


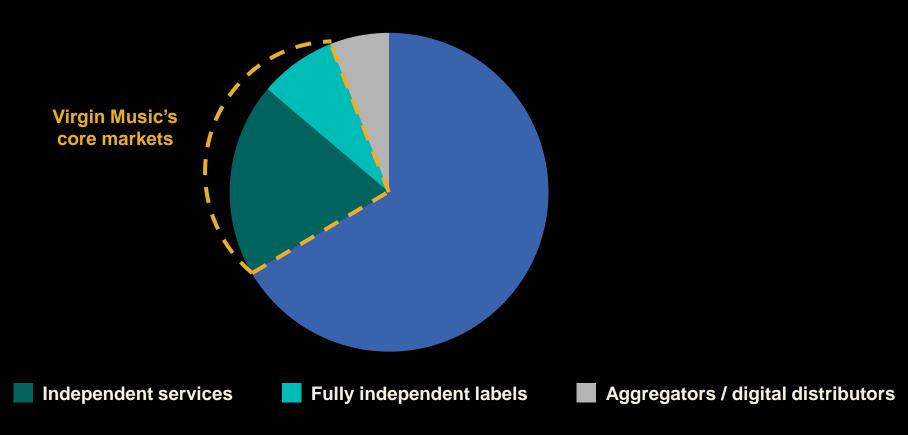


tuneCORE

DISTROKID
ROUTENOTE
DI++0

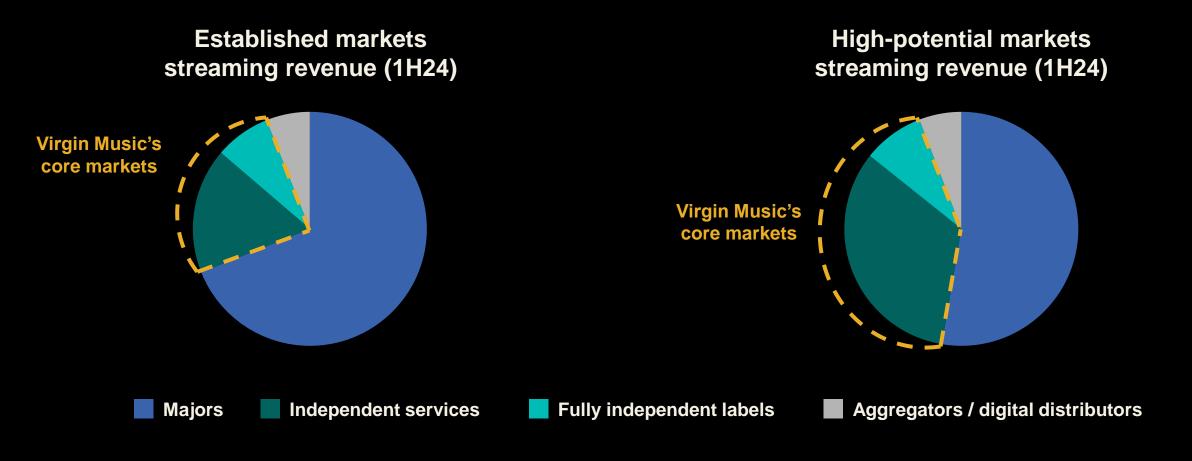
Independent Services Is the Largest Segment of the Global Independent Sector...





Majors

...And Has Higher Representation in High-Potential Markets



Virgin Music Brings Valuable Capabilities and Economies of Scale to Independents – Beyond Just Distribution

Basic Distribution

Value-Add Services

Digital Distribution

Sales & Commercial Marketing

Marketing Strategy

Financing

Physical Distribution

Catalog Marketing

TV & Film Synchronization and Licensing

Digital Marketing & Audience Development

Content & Release Operations

Promotion & Publicity

International Support

Data & Insights at Scale

Rights Administration

eCommerce

Project Management Claiming & Content Protection

Virgin Music Generates Attractive, Low-Risk Returns by Providing Services to Established Independent Labels

Typical Virgin Music deal structures

% revenue

Fixed-term

Recoupable advance

Value-add services fees

Majority of both traditional frontline and independent services deals generate attractive risk-adjusted returns





Internal rate of return

Why Independents Choose Virgin Music

Standalone global infrastructure

Allows independent sector to benefit from scale and resources of world's largest music company

Run by music entrepreneurs

Better understanding of the needs of the independent sector

We are not a label

We are a world-class services organization designed to "wrap around" entrepreneurs' existing structures to deliver their goals

Strategic Importance to UMG

Profitably participate in \$10B TAM

Capital-light way to accelerate growth in high-potential markets with a large independent sector

Pipeline to entrepreneurial talent

Virgin Music Provides Best-in-Class Services to Creative Entrepreneurs

Mavin Records

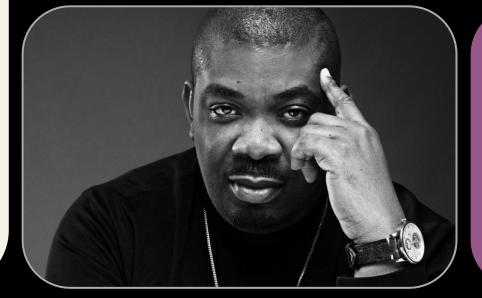


Context

- Well-regarded label in critical high-potential market, Nigeria
- Partnered with Virgin Music on Mavin's high-potential artist, Rema

Activity

- Financed and collaborated on a global Rema campaign, starting with hit single "Calm Down"
- Created a new global superstar, supported by Virgin Music around the world
- Worked with Interscope on "Calm Down" remix featuring Selena Gomez



Results

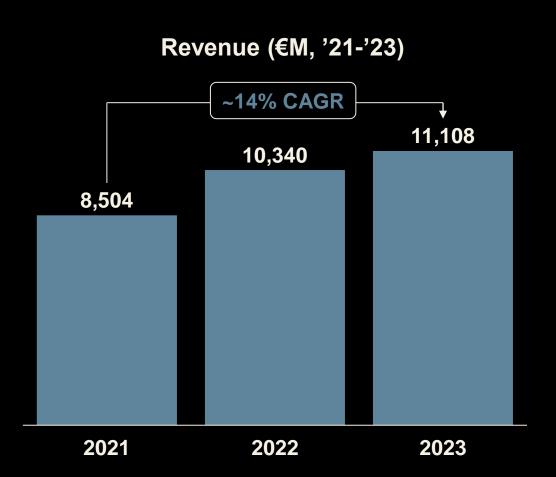
- Biggest Afrobeats song of all time
- >12B audio and video streams
- Highly profitable outcome for Rema,
 Mavin and Virgin Music
- Established Mavin relationship, which led to UMG investment

Financial Outlook

Boyd Muir EVP, President of Operations & Chief Financial Officer



UMG Has Achieved Strong Revenue Growth

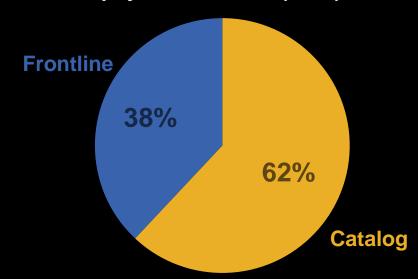


Drivers of Revenue

- Industry-leading frontline business and the world's largest music catalog
- Acceleration of superfan businesses
- Expanded growth of our ecosystem partners
- Continued growth of our publishing business

Industry-Leading Frontline Business Fuels the Industry's Best and Most Iconic Catalog

UMG recorded music digital and physical revenue (2023)

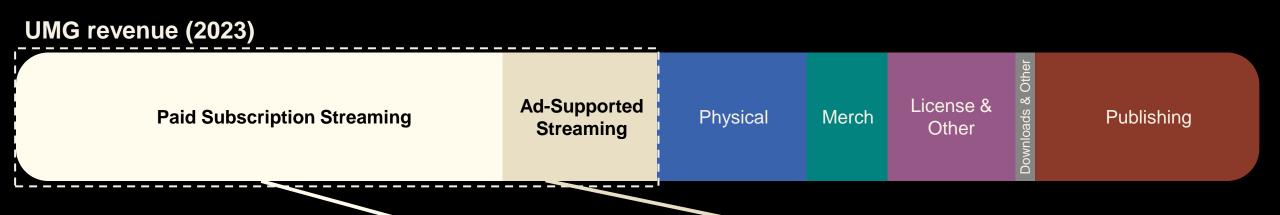


 $\sim 15\%$

UMG global catalog revenue CAGR ('21-'23)



Strong Streaming Growth Anchors Revenue and Earnings Growth



Growth balanced across both subscriber volume and better monetization

~€4.3B

~€1.4B

Ad-supported revenues fortified by social & video complement subscription

Increasingly Diverse Set of Growing Revenue Streams

UMG revenue (2023)

Superfan business

Paid Subscription Streaming

Ad-supported Streaming

Physical

Merch

License &

Publishing









~€1.4B

~€0.7B

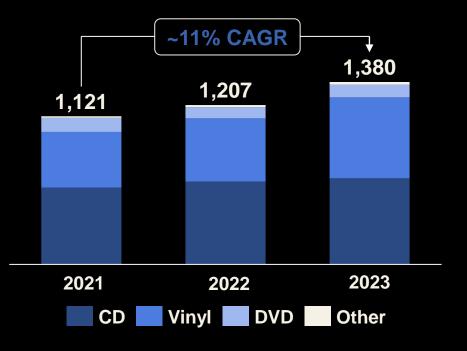
~€1.2B

~€2.0B

Superfans Driving a Physical Music Collectibles Business...

Growth primarily driven by premium vinyl

UMG physical revenue (€M, '21-'23)



~30-35%

Physical gross margins

Growth drivers

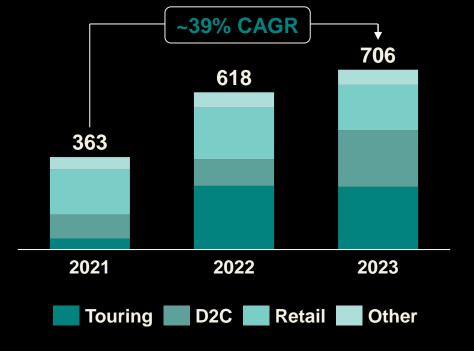
- Development of innovative physical products and premium vinyl catered to collectors and superfans
- Resurgence in vinyl popularity and analog music listening (e.g., record players) among younger fans
- Growth in popularity of CD / DVD collectibles in Japan
- Expansion in vinyl production capacity

Note: Historical financials and growth CAGRs are as reported Source: LIMG

... and Fueling a Premium Merchandise Business

Growth driven by touring and D2C

UMG merchandise revenue (€M, '21-'23)



~10-25%

Merchandise gross margins by channel

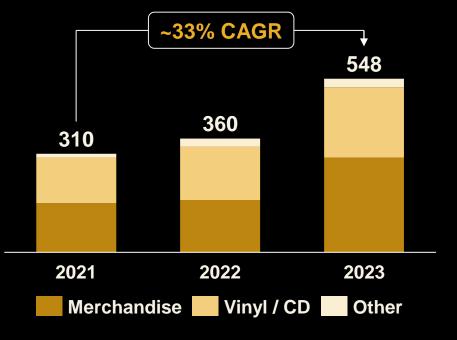
Growth drivers

- Innovative new products driving demand for premium, customized merchandise
- Increased opportunity for brand collaborations
- Enhanced design and production capabilities to offer a diverse range of SKUs

Building a Scaled D2C Capability

Sustained strong growth in D2C sales

UMG D2C revenue (€M, '21-'23)



Growth from loyal customers and high-spend owned audiences

~54%

D2C customers are repeat purchasers*

~42%

YoY growth in owned audiences

 $\sim 1.5x$

Increased D2C spend from owned audiences vs. other customers**

Growth drivers

- Growing global footprint of D2C stores
- Scaling supply chain infrastructure to meet consumer demand
- Sophisticated customer data platform to enhance marketing and acquisition capabilities

Note: (*) Excluding UK, IE, DE and JP. (**) US customers only. Historical financials and growth CAGRs are at moving FX. Owned audiences are fans who have consented to receive marketing messages; other customers have not consented to receive marketing messages.

Growing "License & Other" Revenues

License & other covers a broad range of innovative products

UMG license & other revenue (€M, '21-'23) ~14% CAGR 1,174 1,072 896 2021 2022 2023 Synch **Broadcast Sponsorships** Other & endorsements Note: Historical financials and growth CAGRs are as reported

Global reach



Pokémon 25th **Anniversary** 6.5B impressions



Coke Studio Magic moments with artists



STAX: Soulsville U.S.A. **Emmy-nominated** documentary

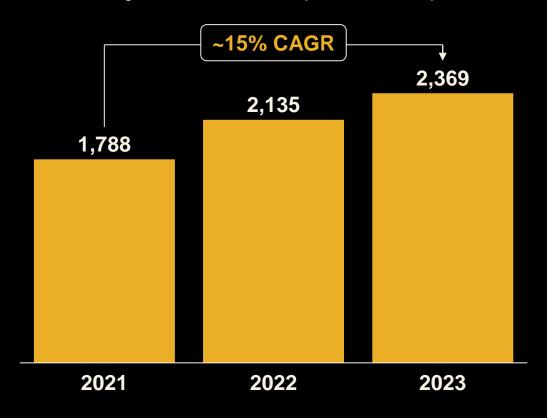
Growth drivers

- **Music continues to drive** engagement across a broad ecosystem of partners
- Continued influence of musicians, creating a wide spectrum of opportunities (e.g., audio-visual, live events)
- Best-in-class artist brandbuilding capabilities
- Long history of established licensing partner relationships

Source: UMG

UMG Has Achieved Strong Adjusted EBITDA Growth

Adjusted EBITDA (€M, '21-'23)

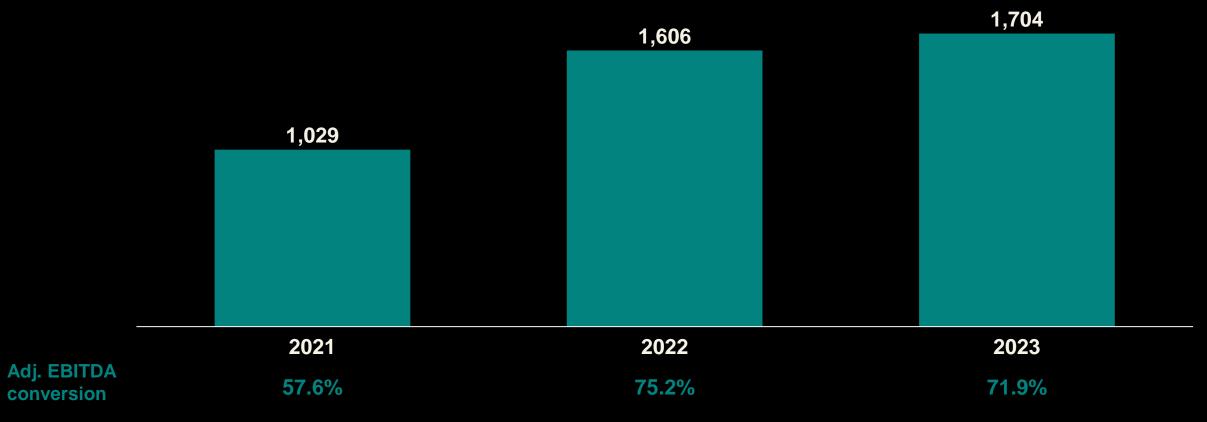


Drivers of Adjusted EBITDA

- Operating leverage from increasing scale:
 - Corporate overhead
 - Business unit operations
 - Sales and marketing
- Organizational redesign efficiencies

Generating Significant Free Cash Flow

Free cash flow before investment activities (€M, '21-'23)



Note: Historical financials are as reported Source: UMG

Driving Long-Term Returns for Investors

Organic investment in the business

Artist and songwriter signings & development

Continued investment in high-quality roster

Geographic expansion

Build local teams and expertise

Scale D2C

Enhance capabilities and scale of UMG-owned superfan channels

Strategic M&A

High-potential markets

M&A of local labels and catalogs

Label and artist services

Opportunistic expansion within independent services sector

Rights acquisitions

Invest in high-quality publishing and recorded music assets primarily through investment vehicles (e.g., Chord)

Return capital to shareholders

€2.6B

Dividends paid to shareholders ('21-'24)

Share repurchases

Opportunity for excess cash deployment after meeting other key priorities

Continued High Growth in Revenue and Adjusted EBITDA

	Mid-term CAGR through 2028	
Total revenue growth	7%+	Scaling superfan businessPenetrating high-potential marketsReinvestment in the business
Subscription revenue growth	8-10%	 Continued subscriber growth Improved monetization from price increases and customer segmentation
Adj. EBITDA growth	10%+	 Fully implementing strategic organizational redesign (~€250M in run-rate savings) Continued improvements in operating leverage
Free cash flow before investment conversion rate	60-70%	 Continued investment in both new and established artists Meaningful free cash flow allows for attractive, operational, non-transformative M&A investment

Note: All CAGRs in constant currency; slide has been updated to replace "ARPU Growth" by "Improved Monetization" for clarification purposes Source: UMG

Summary of Investment Highlights

Driving innovation and expanding TAM with long runway for high growth

Powering the next era of recurring streaming growth (Streaming 2.0)

Unlocking superfan monetization through innovative new products and experiences

Fueling an expanding ecosystem of music driven businesses

Attractive opportunities for expansion – high-potential markets, independent label services

Leading labels and music publishing business – expanding iconic catalog

Strong free cash flow with improving operating leverage

World-class management team

Closing

Sir Lucian Grainge CBE Chairman & Chief Executive Officer



Fact #1

Streaming is a quantum leap forward in music access and monetization

Fact #2

Superfandom will accelerate music industry economics

Fact #3

Music is Universal



UNIVERSAL MUSIC GROUP